

TEAM MASTERY PROGRAM

BUILDING HIGH PERFORMANCE TEAM



COURSE LEADER: DION OOI

- Director of Global Learning and Performance, ITD World.
- Malaysia National Specialist Entrepreneur Mentor by Malaysian Government and EDII, India.
- Certified Behavioral (DISC) Consultant (CBC) – The Institute for Motivational Living Inc., USA.

MISSION: TRANSFORMING LEADERS AND CHANGING THE WORLD FOR THE BETTER



”

Remember, teamwork begins by building trust. And the only way to do that is to overcome our need for invulnerability.

”

- Patrick Lencioni

Trust is the foundation of any relationships. When the foundation is weak, it will be difficult to build anything on it. Trust is a force that drives the team to meet any business challenges. It is the key factor in team building and a required enabler for cooperation in gearing high performance teams.

As the world is ever-changing and fast-growing, it is necessary for the individuals in the team and organization to trust one another to increase communication, leading to building high performance team.

Everyone can work together during good times, it is when in time of crisis, the TEAM that really have trust will triumph. This program has been specially designed to grow, support and inspire the team to Breakthrough to a whole new level of high performance team success.

This workshop is specially designed to equip the team with the necessary experience, knowledge and practical skills in achieving results and to be successful leaders / teams including the awareness on leadership confidence and success.

Ultimately, this workshop will help transform the team and individuals to realize their full potential in performing and bringing out the BEST in one another; be effective and efficient resulting to increase their team success.



KEY BENEFITS

Following are the key benefits and focus of this session:

- Triggering Self-Leadership and team leadership awareness in terms of trust
- Powerful team engagement and collaboration
- Having techniques to assist in obtaining results and sustainability
- Boost confidence and feel good in action to get the best results
- Discover how to stay on top of your everyday tasks and get results
- Perfect practice team building skills to inspire others to achieve results

LEARNING OBJECTIVES

After this program, the participants would be able to:

- Discover the 5 elements of a high performance team
- Bring out the winning ways (in understanding the importance of trust building) and leverages the secrets of successful individuals / teams
- Being effective and efficient individuals / team players
- Improved planning, prioritizing, ownership, communication, problem solving, people, decision making skills
- Practice trust building, mastering conflict, commitment, accountability in strategies & execution to achieve results
- Discover ways of creating win-win situations to build high performance team
- Learn to listen to people and mindset (way of thinking) to build trust and mastering conflict
- Identify the actions that will increase commitment, accountability and results.

LEARNING METHODOLOGY

FUN adventures, activities, discussions, stories, games, brainstorming, ideas sharing with continuous evaluation and real time feedback.

WHO SHOULD ATTEND

Specially customized for team / individuals who would like to achieve high performance team.

COURSE CONTENT

- Introduction
 - Icebreakers
 - Team Formation
- Team Foundation - Building Trust
 - The initial stage in which the team starts to form
 - What is the team concept?
 - The positive initial stage of forming
 - Laying the foundation (Trust) right
- Team Storming – Mastering Conflict
 - The reality of the team after forming – The “honeymoon” is over
 - Who is in control of the group?
 - Let’s agree to disagree?
 - What to do to handle the differences?
- Team Norming – Develop Commitment
 - The turn-around stage after storming
 - Clearer roles and responsibilities
 - Handling of issues that crop up
 - Having clearer directions
- Team Leadership & Communication – Embrace Accountability
 - Personality behavior? Communication styles?
 - Leading Self & Others
 - Team Motivation
- Team Performing – Achieving Results
 - Towards high-performance team
 - Accomplish tasks successfully as a team
 - The power of self-directed work team
 - Team effectiveness and cohesiveness
- The Finale
 - De-brief and Review
 - Action learning plans and practices



TESTIMONIALS FROM CLIENTS

“Friendly and very sincere in sharing experiences as practical example. Program is run in a very interactive way.”

“Good speaker who is able to share a lot of experience and good examples that really helps to inspire the audience.”

“Manage to capture interest of the class and knowledgeable in the subject matter.”

“Overall helps to instill positive thinking to motivate ourselves and excel in this challenging working life.”



ITD GLOBAL CENTRES OF EXCELLENCE:

U.S.A.
ITD U.S.A.
Tel: +480 545 2878
E-mail: itdusa@itdworld.com

SINGAPORE
ITD INTERNATIONAL PTE LTD
Tel: +65 9737 5109 | Fax: +65 6223 6521
E-mail: itdsg@itdworld.com

MALAYSIA
ITD PENANG (Head Office)
Tel: +604 228 3869 | Fax: +604 228 6869
E-mail: itdpg@itdworld.com

ITD KUALA LUMPUR
Tel: +603 6203 3880 | Fax: +603 6203 3830
E-mail: itdkl@itdworld.com

THAILAND
INTERNATIONAL ITD LTD
Tel: +662 116 9336 to 7
E-mail: itdbkk@itdworld.com

VIETNAM
ITD VIETNAM
Tel: +84 28 38 258 487 | Fax: +84 28 3825 8483
E-mail: itdhcmc@itdworld.com

PHILIPPINES
ITD CONSULTING GROUP INC
Tel: +632 887 7428 | Fax: +632 844 8874
E-mail: itdmanila@itdworld.com

CAMBODIA
ITD-LDC (LEADERSHIP DEVELOPMENT CENTRE)
Tel: +855-23 555 0505 | Fax: +855-23 224 598
E-mail: itdcambodia@itdworld.com

INDONESIA
ITD-GLC (GLOBAL LEADERSHIP CENTER)
Tel: +6221 2930 8710 | Fax: +6221 2930 8747
E-mail: itdjakarta@itdworld.com

MYANMAR
ITD - BCTC (BREAKTHROUGH COACHING, TRAINING AND CONSULTING)
Tel: +959 765 222 103
E-mail: itdmyanmar@itdworld.com

BANGLADESH
ITD BANGLADESH (DREAMVALLEY)
Tel: +880 1730 704 688
E-mail: itdbangladesh@itdworld.com

INTERNATIONAL AWARD & RECOGNITION



ITD WORLD

The Global Leadership Development Expert

Mission

Transforming leaders and changing the world for the better.

Vision

The #1 global leadership development expert.

Core Values (LISTEN):

Love, Innovation, Synergy, Trust, Excellence and Nurture.

Competitive Advantage Statement:

ITD World is an award winning Multinational Corporation that provides the world's best leadership development solutions to leading global organizations. We offer comprehensive & innovative solutions that produce superior results.

Core Activities & Resources:

Talent and Leadership Development; Corporate Training and Consulting; Professional Competency Certification; Mega Events and Seminars; Coaches, Mentors and Speakers Bureau; Community Services and Campaigns. Over 238 world-class programs and more than 100 dedicated mega gurus, top international resource persons, trainers, speakers, coaches and consultants from around the world.

Mega Gurus:

Dr. Marshall Goldsmith, Dr. Jack Phillips, Dr. John C. Maxwell, Dr. William Rothwell, Dr. Jack Canfield, Dr. Peter Chee, Brian Tracy, Robert Tucker, Thomas G. Crane.

Quality Certification, Awards & Publications:

- Winner of the **ARTDO International HRD Excellence Award** in recognition for outstanding contribution to international Human Resource Development
- Bestowed the **Brand Laureate International Award** for the Best Brand in Training.
- Cutting edge books co-authored with the **world's Top Mega Gurus**- "Coaching for Breakthrough Success," "12 Disciplines of Leadership Excellence," "Becoming an Effective Mentoring Leader" and "The Leader's Daily Role in Talent Management".

Clients:

Intel, IBM, United Nations Missions, American Embassy, Agilent, Dell, Motorola, Nike, First Solar, Accenture, Citibank, Central Bank of Malaysia & Philippines, DHL, Ericsson, OSRAM, Infineon, Siemens, B Braun, Bosch, Beiersdorf, Schneider, TOTAL SA, Saint Gobain, Toyota, Ajinomoto, Samsung Vina, Singapore Press Holdings, Capitaland, PT Telkom, Siam Cement Group, Thaibev Group, CP Group, BaoViet, Sacombank, PetroVietnam, Petron, SM Supermalls, Thai Airways, Philippine Airlines, Shangri-La Hotels, Six Senses Resort, Sheraton, Prudential, AIA, GSK, MSD, Bayer, Johnson & Johnson, Unilever, Nestle, Pepsico.

Follow us on



ITD WORLD

www.itdworld.com