

JANUARY

THE 5 PRACTICES OF MENTORING YOUNG LEADERS

*SBL Scheme

12th- 13th Jan

This 2 day program details the essential practices that will be successful in mentoring young leaders. Based on the book, 5 Essential Practices for Mentoring Young Leaders by Mario del Castillo, PhD., the program can be treated as a useful guide to preparing young men and women for leadership roles.

Trainer:

Dr. Mario del Castillo

Program Fees:

INDIVIDUAL Registration	RM 1,802.00* per pax USD 800.00 (overseas)
GROUP Registration (min 3 pax)	RM1,696.00* per pax USD 750.00(overseas)



CERTIFICATE IN PERFORMANCE COACHING

*SBL Khas Scheme

17th -18th, 22nd- 23rd Jan

The Certified Performance Coaching Program has been designed for people who want to enhance their leadership effectiveness by becoming a coach for the people whom they have the privilege of leading. It changes the traditional way of thinking of oneself as a BOSS OF people to being a COACH FOR people. This program draws upon a proven, comprehensive, and systematic roadmap for holding emotionally-intelligent coaching conversations by adopting the Transformational Coaching Model developed by Thomas Crane In “The Heart of Coaching” (3rd edition).

Trainers:

David Kok | KC Lee

Program Fees:

INDIVIDUAL Registration	RM 4,028.00* per pax USD (overseas)
GROUP Registration (min 3 pax)	RM 3,922.00* per pax USD (overseas)



**The Program fees listed above are inclusive of the 6% GST tax.*

JANUARY

CERTIFIED COACHING & MENTORING PROFESSIONAL (CCMP)

**SBL Khas Scheme

One of the only truly International courses in Asia that is recognized and approved by the ICF (International Coaching Federation). Created by ITD's Top Mega Gurus; Namely Thomas Crane, Dr. William Rothwell and Jack Canfield. This 9-days high impact program will enable participants to gain mastery in professional coaching and mentoring. They will also receive 3 awards which qualifies for 83 Hours ACSTH under ICF after successful execution of coaching and mentoring projects.

17th -18th Jan
22nd - 23rd Jan
3rd - 4th May
7th - 9th May

Module 1: Essential Coaching Skills
Module 2: The Heart of Coaching
Module 3: Essential Mentoring Skills
Module 4: Coaching for Breakthrough Success



Trainers:

David Kok | KC Lee |
Edwin Johnson | Dr. Peter Chee

Program Fees:

GROUP Registration (min 3 pax)	RM7,738.00* per pax USD 3,922.00 (overseas)
INDIVIDUAL Registration	RM7,950.00* per pax USD 3,710.00 (overseas)

**The Program fees listed above are inclusive of the 6% GST tax.*

Level 3, Block D, Plaza Mont Kiara, 50480 Kuala Lumpur , Malaysia

PHONE : +603 6203 3830 | FAX : +603 6203 3830 | E-MAIL : itdkl@itdworld.com

WWW.ITDWorld.COM

JANUARY

INNOVATIVE THINKING SKILLS

*SBL Khas Scheme

Today's business world requires leaders who lead by reframing the way they look at business, customers and their teams. This can only be accomplished by challenging assumptions, thinking out of the box and be bold to generate new ideas and methods of design, service and product development.

29th- 30th Jan

In this 2-day "Innovative Thinking Skills" workshop, participants learn to break out of fixed thought patterns and begin to look at existing processes with new eyes. Much of what we have learned is partly due to human conditioning and the assumptions that we operate under, are often unexamined and may no longer hold true.

Trainer:

KC Lee

Program Fees:

INDIVIDUAL Registration	RM1,802.00* per pax USD 800.00(overseas)
GROUP Registration (min 3 pax)	RM1,696.00* per pax USD 750.00(overseas)



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FEBRUARY

DEVELOPING GLOBAL LEADERS : INTERCULTURAL SKILLS FOR SUCCESS

*SBL Scheme

Malaysian managers today find themselves working with colleagues from across the globe or within multi-national companies. To succeed, they need to understand and accommodate different ways thinking, communicating and managing to get their voices heard and their impact felt.

Based upon action research in Malaysia and experience with managers in multinational companies around the world, this workshop provides insights and usable skills that will enable participants to excel in the global workplace.

7th - 8th Feb

- Over 30 years' experience managing cross-cultural teams in Asia, Africa and the Middle East;
- Authors of multiple articles and books on cross-cultural management and cross-cultural communication;
- Consultant and Trainer for more than 60 multinational companies and international organizations;
- Advanced graduate degrees in Psychology and Counseling;
- Worked and lived in Malaysia for more than 17 years.

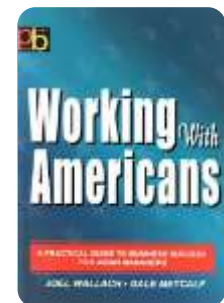


Trainers:

Gale Metcale & Joel Wallach

Program Fees:

INDIVIDUAL Registration	RM 2,332.00* per pax USD 800.00 (overseas)
GROUP Registration (min 3 pax)	RM 1,908.00* per pax USD 750.00 (overseas)



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FEBRUARY

CERTIFICATE IN PERFORMANCE COACHING

*SBL Khas Scheme

22nd- 23rd, 28th Feb & 1st March

The Certified Performance Coaching Program has been designed for people who want to enhance their leadership effectiveness by becoming a coach for the people whom they have the privilege of leading. It changes the traditional way of thinking of oneself as a BOSS OF people to being a COACH FOR people. This program draws upon a proven, comprehensive, and systematic roadmap for holding emotionally-intelligent coaching conversations by adopting the Transformational Coaching Model developed by Thomas Crane In “The Heart of Coaching” (3rd edition).

Trainers:

Dion Ooi | KC Lee

Program Fees:

INDIVIDUAL Registration	RM 4,028.00* per pax
GROUP Registration (min 3 pax)	RM 3,922.00* per pax



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FEBRUARY - MAY

CERTIFIED COACHING & MENTORING PROFESSIONAL (CCMP)

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22nd- 23rd Feb
28th Feb- 1st March
3rd- 4th May
7th- 9th May

Module 1: Essential Coaching Skills
Module 2: The Heart of Coaching
Module 3: Essential Mentoring Skills
Module 4: Coaching for Breakthrough Success



Trainers:

Dion Ooi | KC Lee |
Edwin Johnson | Dr. Peter Chee

Program Fees:

GROUP Registration (min 3 pax)	RM 7,738.00* per pax USD 3,922.00 (overseas)
INDIVIDUAL Registration	RM 7,950.00* per pax USD 3,710.00 (overseas)

**The Program fees listed above are inclusive of the 6% GST tax.*

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FEBRUARY

CERTIFICATE IN INSTRUCTIONAL DESIGN AND DEVELOPMENT

*SBL Scheme

A Five Day Program for Training Practitioners

Participants will learn how to:

- *Manage a courseware development project*
- *Create program leader guides and participant*
- *Develop better PowerPoint presentations*
- *Develop role-play and other activities*
- *Create e-learning content from PowerPoint*

Trainer:

Dr. Mario del Castillo

Program Fees:

INDIVIDUAL Registration	RM 5,194.00* per pax USD 2,322.00 (overseas)
GROUP Registration (min 3 pax)	RM 4,982.00* per pax USD 2,014.00 (Overseas)



**21st- 23rd & 26th- 27th
Feb**

**The Program fees listed above are inclusive of the 6% GST tax.*

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FEB- MARCH

CERTIFIED PERFORMANCE MANAGEMENT PRACTITIONER

**SBL Scheme

This 8-days, CPMP course prepares the participants to contribute significantly to improving their organizations' performance and will equip individuals with the knowledge, the tools, and the skills to achieve breakthrough results. The participants will receive an award after successful execution of the work- based projects.

26th 27th Feb
28th Feb- 1st Mar
5th -6th Mar
7th - 8th Mar

- **Module 1: Essential of Organizational Performance**
- **Module 2: Establishing Organizational Performance Systems**
- **Module 3: Managing Individual Performance**
- **Module 4: Leadership Skills for Sustaining Individual Performance**

Trainers:

Dr. Mario del Castillo | KC Yan

Program Fees:

INDIVIDUAL Registration	RM 7,738.00* per pax USD 3,922.00 (overseas)
GROUP Registration (min 3 pax)	RM 7,950.00* per pax USD 3,710.00 (overseas)



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MARCH

FINANCE FOR NON FINANCE MANAGERS

**SBL Scheme

13th- 14th Mar

In today's business environment, understanding of finance is essential for all aspects of an organization's human capital workforce, for effective and optimal management of resources and facilitation of decision making. After all, the very objective for the existence of an organization is for it to achieve positive and desired financial results. and the application of sound financial practices in day to day management and decision making.

Trainers:

KL Yap

Program Fees:

INDIVIDUAL Registration	RM 2,332.00* per pax USD800.00 (overseas)
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GROUP Registration (min 3 pax)	RM1,908.00* per pax USD750.00 (overseas)
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MARCH

THRIVING! POSITIVE ENERGY AT WORK FOR LEADERS

*SBL Scheme

22nd Mar

Thriving! Positive Energy at Work for Leaders is a hands-on, activity based program that incorporates the best thinking and practices from Positive Psychology, Strengths Psychology and Appreciative Inquiry utilizing proven methods that provide leaders the knowledge and skills they need to transform stress into positive physical, emotional and mental energy.

- Positive Psychology Coach
- Licensed Mental Health Professional
- International Speaker, Trainer, Author

Trainer:

Karl D. LaRowe

Program Fees:

INDIVIDUAL Registration	RM 954 .00* per pax USD 800.00 (overseas)
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GROUP Registration (min 3 pax)	RM 901.00* per pax USD 750.00 (overseas)
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APRIL- MAY

CERTIFIED COACHING & MENTORING PROFESSIONAL (CCMP)

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12th – 13th April
16th- 17th April
3rd- 4th May
7th- 9th May

Module 1: Essential Coaching Skills
Module 2: The Heart of Coaching
Module 3: Essential Mentoring Skills
Module 4: Coaching for Breakthrough Success

Trainers:

David Kok | KC Lee |
Edwin Johnson | Dr. Peter Chee

INDIVIDUAL Registration	RM 7,738.00* per pax USD 3,922.00 (overseas)
GROUP Registration (min 3 pax)	RM 7,950.00* per pax USD 3,710.00 (overseas)



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APRIL

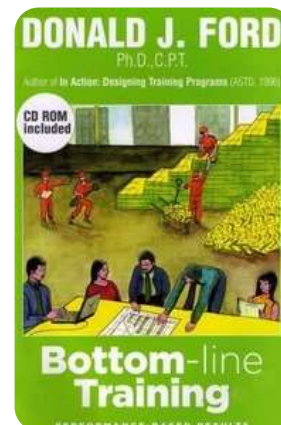
CERTIFIED TRAINING PROFESSIONAL PROGRAM

*SBL Khas Scheme

An internationally recognized qualification that has produced hundreds of learning development practitioners from all over the world! The CTP Program is designed around the ARTDO International Competency Model where participants will benefit from a variety of focused learning experiences and real world, work-based projects that will raise their proficiency level in workplace learning.

16th Apr
17th- 18th Apr
19th- 20th Apr
23rd-25th Apr
26th- 27th Apr

Module 1: The Learning Specialist in the Organization
Module 2: Needs Assessment and Analysis
Module 3: Designing Learning
Module 4: Delivering Learning
Module 5: Evaluating Learning



Trainers:

Dr. Mario Del Castillo | Anna Yap

Program Fees:

GROUP Registration (min 3 pax)	RM 7,738.00* per pax USD 3,922.00 (overseas)
INDIVIDUAL Registration	RM 7,950.00* per pax USD 3,710.00 (overseas)

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APRIL

CERTIFICATE IN HR BUSINESS PARTNERING

*SBL Khas

9th-13th Apr

Transforming Human Resources Enhancing Business Partnering Capabilities

This 5-day workshop describes how to reinvent and fundamentally transform HR in an organization, describing various strategic choices for a new HR so as to transform HR into a true business partner.

- Senior Principal Consultant with ITD World.
- Corporate Director of ITD Asia
- Director of ARTDO International

Trainer:
KC Yan

Program Fees:

INDIVIDUAL Registration	RM 5,194.00* per pax USD 2,322.00 (overseas)
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GROUP Registration (min 3 pax)	RM 4,982.00* per pax USD 2,014.00 (Overseas)
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APRIL

DEVELOPING THE LEADER IN YOU

*SBL Scheme

24th- 25th Apr

This workshop gives you the opportunity to evaluate probable outcomes which are determined by decision you are making right now. In an easy to Implement framework called The Five Levels of Leadership, you will be Given tools to purposefully & privately assess the current level of your leadership.

Trainer:
Edwin Johnson

Program Fees:

INDIVIDUAL Registration	RM 2,332.00* per pax USD 800.00 (overseas)
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GROUP Registration (min 3 pax)	RM 1,908.00* per pax USD 750.00 (overseas)
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MAY

CERTIFIED HR PROFESSIONAL PROGRAM

**SBL Khas Scheme

3rd - 4th May
7th - 8th May
9th - 10th May
14th - 15th May
16th - 17th May

The CHRP Program is offered by the ARTDO International, in collaboration with the Institute of Training and Development (ITD). This unique program was developed to bridge the gap between the increasing expectations of the business world and the number of professional HR practitioners currently available.

- Module 1: The Strategic Role of HR**
- Module 2: Staffing and Employment**
- Module 3: Employee Relations, HR Law & Security**
- Module 4: HR Performance Management**
- Module 5: HR Development**

Trainers:

Dr. Mario del Castillo | KC Yan

Program Fees:

INDIVIDUAL Registration	RM7,738.00* per pax USD 3,922.00 (overseas)
GROUP Registration (min 3 pax)	RM7,950.00* per pax USD 3,710.00 (overseas)



CERTIFICATE IN INSTRUCTIONAL DESIGN AND DEVELOPMENT

**SBL Scheme

21st - 25th May

*A Five Day Program for Training Practitioners
Participants will learn how to:*

- *Manage a courseware development project*
- *Create program leader guides and participant*
- *Develop better PowerPoint presentations*
- *Develop role-play and other activities*
- *Create e-learning content from PowerPoint*

Trainer:

Dr. Mario del Castillo

Program Fees:

INDIVIDUAL Registration	RM 5,194.00* per pax USD 2,322.00 (overseas)
GROUP Registration (min 3 pax)	RM 4,982.00* per pax USD 2,014.00 (Overseas)



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MAY

TRANSFORMING STRESS TO SUCCESS

*SBL Scheme

24th May

This one day, high power, experiential program will help you identify the true causes of stress and how stress is affecting you right now, physically, emotionally and mentally. Participants will learn how to identify the signs and symptoms of stress and to immediately discharge the “energy residue” of chronic stress that builds up in the body and mind causing exhaustion and negativity.

Trainer:

Karl D. LaRowe

Program Fees:

INDIVIDUAL Registration	RM 954 .00* per pax USD 800.00 (overseas)
GROUP Registration (min 3 pax)	RM 901.00* per pax USD 750.00 (overseas)



MAY

EQ FOR LEADERSHIP & RELATIONSHIP BUILDING

*SBL Scheme

30th- 31st May

This program consists of two parts which are, focuses on the concept of Emotional Intelligence and its practical applications such as self-awareness, managing one’s emotions, empathy and interpersonal skills and the second part focuses on an important of communication skill such as managing feedback. The methodology used includes facilitated group discussions, didactic questioning, assessments, case studies, videos, role-plays and games.

Trainer:

Christopher Raj Anthony

Program Fees:

INDIVIDUAL Registration	RM 2,332.00* per pax USD 800.00 (overseas)
GROUP Registration (min 3 pax)	RM 1,908.00* per pax USD 750.00 (overseas)



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MAY- JULY

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30th – 31st May
4th - 5th June
20th- 21st June
2nd- 4th July

Module 1: Essential Coaching Skills
Module 2: The Heart of Coaching
Module 3: Essential Mentoring Skills
Module 4: Coaching for Breakthrough Success



Trainers:

David Kok | Khoo sim Choo |
KC Yan | Dr. Peter Chee

Program Fees:

GROUP Registration (min 3 pax)	RM7,738.00* per pax USD 3,922.00 (overseas)
INDIVIDUAL Registration	RM7,950.00* per pax USD 3,710.00 (overseas)

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JULY

THE POWER OF SIMPLICITY

*SBL Khas Scheme

9th- 10th July

The Power of Simplicity workshop provides a fresh insight and practical steps on how leaders and organization can cut through the unnecessary senseless information and noise and focus their time and talent on what is relevant and truly matters for the organization. Through this workshop, participants will discover and address the underlying cause of why organizations reject the simple approach. The workshop will provide participants with strategies to unleash the power of simplicity by taking a no-nonsense approach to language, information, strategy, competitors, leadership and growth.

Trainer:

KC Lee

Program Fees:

INDIVIDUAL Registration	RM 2,332.00* per pax USD 800.00 (overseas)
GROUP Registration (min 3 pax)	RM 1,908.00* per pax USD 750.00 (overseas)



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JULY

CERTIFICATE IN PERFORMANCE COACHING

*SBL Khas Scheme

10th- 13th July

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Trainers:

David Kok | KC Lee

Program Fees:

INDIVIDUAL Registration	RM4,028.00* per pax USD (overseas)
GROUP Registration (min 3 pax)	RM 3,922.00* per pax USD (overseas)



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JULY - SEPT

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10th- 11th July
12th – 13th July
13th- 14th Sept
19th – 21st Sept

Module 1: Essential Coaching Skills
Module 2: The Heart of Coaching
Module 3: Essential Mentoring Skills
Module 4: Coaching for Breakthrough Success



Trainers:
David Kok | KC Lee |
Edwin Johnson | Dr. Peter Chee

Program Fees:

GROUP Registration (min 3 pax)	RM7,738.00* per pax USD 3,922.00 (overseas)
INDIVIDUAL Registration	RM7,950.00* per pax USD 3,710.00 (overseas)

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JULY

COMPLEX PROBLEM SOLVING

*SBL Scheme

17th - 18th July

Everything being equal, a company with creative employees definitely has the upper hand. Creativity is the goldmine of competitive advantage and a source for solving problems big and small, complex and complicated. This Problem Solving & Decision Making workshop provides a handyman's toolbox that unleashes ideas and solves problems through harnessing your creative energy and eradicating 'hitting the wall' syndrome.

Trainer:

Dr. Zainol Abdul Roni

Program Fees:

INDIVIDUAL Registration	RM 2,332.00* per pax USD 800.00 (overseas)
GROUP Registration (min 3 pax)	RM1,908.00* per pax USD 750.00 (overseas)



AUGUST

CERTIFIED IN TALENT COMPETENCY & SUCCESSION MANAGEMENT

*SBL Khas Scheme

1ST - 3rd Aug

This program is suitable for HR practitioners & managers who have significant HR & staffing responsibilities, and those who want to specialize in the area of Talent & Competency Management and improve their ability to manage talent & competencies within their scope of work.

Trainers:

Prof. Dr. Rothwell William

Program Fees:

INDIVIDUAL Registration	RM 4,028.00 * per pax
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AUGUST

CERTIFICATE IN PERFORMANCE COACHING

*SBL Khas Scheme

**6th -7th 13th – 14th
Aug**

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Trainers:

Dion Ooi | KC Lee

Program Fees:

INDIVIDUAL Registration	RM4,028.00* per pax USD (overseas)
GROUP Registration(min 3 pax)	RM 3,922.00* per pax USD (overseas)



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AUGUST

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13th Aug
14th- 15th Aug
16th-17th Aug
20th -21st & 23rd Aug
24th & 27th Aug

Module 1: The Learning Specialist in the Organization
Module 2: Needs Assessment and Analysis
Module 3: Designing Learning
Module 4: Delivering Learning
Module 5: Evaluating Learning



Trainers:

Dr. Mario Del Castillo | Serely Alcaraz

Program Fees:

GROUP Registration (min 3 pax)	RM7,738.00* per pax USD 3,922.00 (overseas)
INDIVIDUAL Registration	RM7,950.00* per pax USD 3,710.00 (overseas)

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AUGUST - SEPT

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6th- 7th Aug
13th – 14th August
13th- 14th Sept
19th – 21st Sept

Module 1: Essential Coaching Skills
Module 2: The Heart of Coaching
Module 3: Essential Mentoring Skills
Module 4: Coaching for Breakthrough Success



Trainers:

Dion Ooi | KC Lee |
Edwin Johnson | Dr. Peter Chee

Program Fees:

GROUP Registration (min 3 pax)	RM 7,738.00* per pax USD 3,922.00 (overseas)
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AUGUST

CERTIFICATE IN HR BUSINESS PARTNERING

*SBL Khas

Transforming Human Resources Enhancing Business Partnering Capabilities

This 5-day workshop describes how to reinvent and fundamentally transform HR in an organization, describing various strategic choices for a new HR so as to transform HR into a true business partner.

6th-10th Aug

- Senior Principal Consultant with ITD World.
- Corporate Director of ITD Asia
- Director of ARTDO International

Trainer:

KC Yan

Program Fees:

INDIVIDUAL Registration	RM 5,194.00* per pax USD 2,322.00 (overseas)
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GROUP Registration (min 3 pax)	RM 4,982.00* per pax USD 2,014.00 (Overseas)
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KC YAN

**The Program fees listed above are inclusive of the 6% GST tax.*

Level 3, Block D, Plaza Mont Kiara, 50480 Kuala Lumpur , Malaysia

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SEPTEMBER

UNLEASHING CREATIVITY AT WORK

*SBL Khas Scheme

This program aims to teach the participants how to think and how to learn to be more creative and innovative. Through the use of various creative thinking and innovation tools, workshop participants will discover how to unleash fluency, flexibility and originality of thought that enables infinite creativity and innovation in their work and life.

5th- 6th Sept

- Over 25 Years of Broad Experience Across the Telecoms & IT Industry in Asia Pacific.
- Adjunct Professor with The Asian Institute of Management
- Certified & Accredited Dr. Edward De Bono Trainer.
- Certified Coaching & Mentoring Professional, Certified John C. Maxwell Program (Developing The Leader Within You) Trainer

Trainer:

KC Lee

Program Fees:

INDIVIDUAL Registration	RM 2,332.00* per pax USD 800.00 (overseas)
GROUP Registration (min 3 pax)	RM 1,908.00* per pax USD 750.00 (overseas)



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SEPT- OCT

CERTIFIED PERFORMANCE MANAGEMENT PRACTITIONER

**SBL Scheme

24th -27th Sept,
2nd -5th Oct

This 8-days, CPMP course prepares the participants to contribute significantly to improving their organizations' performance and will equip individuals with the knowledge, the tools, and the skills to achieve breakthrough results. The participants will receive an award after successful execution of the work- based projects.

- **Module 1: Essential of Organizational Performance**
- **Module 2: Establishing Organizational Performance Systems**
- **Module 3: Managing Individual Performance**
- **Module 4: Leadership Skills for Sustaining Individual Performance**

Trainers:

Dr. Mario del Castillo | KC Yan

Program Fees:

INDIVIDUAL Registration	RM 7,738.00* per pax USD 3,922.00 (overseas)
GROUP Registration (min 3 pax)	RM 7,950.00* per pax USD 3,710.00 (overseas)



**The Program fees listed above are inclusive of the 6% GST tax.*

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OCTOBER

CERTIFIED TRAINING PROFESSIONAL PROGRAM

*SBL Khas Scheme

An internationally recognized qualification that has produced hundreds of learning development practitioners from all over the world! The CTP Program is designed around the ARTDO International Competency Model where participants will benefit from a variety of focused learning experiences and real world, work-based projects that will raise their proficiency level in workplace learning.

15th – 19th, 22nd -26th Oct

Module 1: The Learning Specialist in the Organization

Module 2: Needs Assessment and Analysis

Module 3: Designing Learning

Module 4: Delivering Learning

Module 5: Evaluating Learning

Trainers:

Dr. Mario | Anna Yap

Program Fees:

INDIVIDUAL Registration	RM 7,738.00* per pax USD 3,922.00 (overseas)
GROUP Registration (min 3 pax)	RM 7,950.00* per pax USD 3,710.00 (overseas)



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OCTOBER

CEO , HR & Senior Leaders Conference with Dr. Marshall Goldsmith

*SBL Scheme

REAP the benefits of learning from top gurus, authors, coaches & speakers. CONNECT and learn with CEOs, HR and top leaders to share best practices. ACCELERATE the provision of a strong leadership talent pipeline for a brighter future. CREATE alignment and common understanding among top leaders on how to achieve strategic objectives through people. ENABLE application of learning, behavior and habit change to create an empowering coaching culture for quantum leap success. TRANSFORM leaders and talent to ensure consistent delivery of high performance & happiness.

24th Oct



Trainer:

Dr. Marshall Goldsmith

Program Fees:

SUPER EARLY BIRD FEE Registration (before 30 April)	RM 1,590.00* per pax
EARLY BIRD FEE INDIVIDUAL Registration (1 May- 31 July)	RM 1,908.00* per pax
Normal FEE Registration (1 August onwards)	RM 2,120.00* per pax

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NOVEMBER

DEVELOPING GLOBAL LEADERS: INTERCULTURAL SKILLS FOR SUCCESS

*SBL Khas Scheme

Malaysian managers today find themselves working with colleagues from across the globe or within multi-national companies. To succeed, they need to understand and accommodate different ways thinking, communicating and managing to get their voices heard and their impact felt.

Based upon action research in Malaysia and experience with managers in multinational companies around the world, this workshop provides insights and usable skills that will enable participants to excel in the global workplace.

12th- 13th Nov

- Over 30 years' experience managing cross-cultural teams in Asia, Africa and the Middle East;
- Authors of multiple articles and books on cross-cultural management and cross-cultural communication;
- Consultant and Trainer for more than 60 multinational companies and international organizations;
- Advanced graduate degrees in Psychology and Counseling;
- Worked and lived in Malaysia for more than 17 years.
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Trainers:

Gale Metcale & Joel Wallach

Program Fees:

INDIVIDUAL Registration	RM 2,332.00* per pax USD 800.00 (overseas)
GROUP Registration (min 3 pax)	RM 1,908.00* per pax USD 750.00 (overseas)

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NOVEMBER

CERTIFICATE IN HR BUSINESS PARTNERING

*SBL Khas Scheme

Transforming Human Resources Enhancing Business Partnering Capabilities

19th – 23rd Nov

This 5-day workshop describes how to reinvent and fundamentally transform HR in an organization, describing various strategic choices for a new HR so as to transform HR into a true business partner.

- Senior Principal Consultant with ITD World.
- Corporate Director of ITD Asia
- Director of ARTDO International

Trainer:

KC Yan

Program Fees:

INDIVIDUAL Registration	RM 5,194.00* per pax USD 2,322.00 (overseas)
GROUP Registration (min 3 pax)	RM 4,982.00* per pax USD 2,014.00 (Overseas)



KC YAN

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NOVEMBER

TRANSFORMING STRESS TO SUCCESS

*SBL Scheme

21st Nov

This one day, high power, experiential program will help you identify the true causes of stress and how stress is affecting you right now, physically, emotionally and mentally. Participants will learn how to identify the signs and symptoms of stress and to immediately discharge the “energy residue” of chronic stress that builds up in the body and mind causing exhaustion and negativity.

Trainer:

Karl D. LaRowe

Program Fees:

INDIVIDUAL Registration	RM 954 .00* per pax USD 800.00 (overseas))
GROUP Registration (min 3 pax)	RM 901.00* per pax USD 750.00 (overseas)



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DECEMBER

CERTIFIED HR PROFESSIONAL PROGRAM

*SBL Khas Scheme

The CHRP Program is offered by the ARTDO International, in collaboration with the Institute of Training and Development (ITD). This unique program was developed to bridge the gap between the increasing expectations of the business world and the number of professional HR practitioners currently available.

3rd- 4th Dec
5th-6th Dec
7th, 10th Dec
11th- 12th Dec
13th-14th Dec

Module 1: The Strategic Role of HR
Module 2: Staffing and Employment
Module 3: Employee Relations, HR Law & Security
Module 4: HR Performance Management
Module 5: HR Development

Trainers:

Dr. Mario del Castillo | KC Yan

Program Fees:

INDIVIDUAL Registration	RM 7,738.00* per pax USD 3,922.00 (overseas)
GROUP Registration (min 3 pax)	RM 7,950.00* per pax USD 3,710.00 (overseas)



***** Last Updated: 7th May 2018 *** ****

ITD Reserves The Right To Amend The Proposed Dates Arising From Unforeseen Reasons

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